

Fraud Prevention Advice

Please find below information and contact details.

Report to Action Fraud (the national fraud reporting body)

If you have been a victim of a scam and a fraudster has tricked you into parting with your money. Everyone who reports to Action Fraud will be issued with a crime reference number and is also given the option to receive support from Victim Support.
Telephone 0300 123 2040.

Citizens Advice Bureau (CAB)

in partnership with Trading Standards. Free, confidential and independent advice is provided to help people understand and overcome their problems. Issues range from money concerns, to housing and consumer rights.

Telephone 03444 111 444. More information online at www.citizensadvice.org.uk

Royal Mail (Scam Mail)

If you, or a family member, believe you are receiving scam mail, report it to the Royal Mail.
Telephone: 0800 0113 466. Write to: Royal Mail, Freepost Scam Mail
Email scam.mail@royalmail.com

Victim Support

This organisation is an independent charity in England and Wales, providing specialist practical and emotional support to victims and witnesses of crime.

Telephone: 080816 89 111

Useful links:

Financial conduct authority provides information on how to avoid and report scams.
www.fca.org.uk/scamsmart ----- www.fca.org.uk/consumers/protect-yourself-scams

www.actionfraud.police.uk you can sign up for free, direct, verified accurate information about scams and frauds in your area by email, recorded voice and text message through Action Fraud Alerts and also report any scam/fraud through the online reporting tool or via their contact number 0300 123 2040

<https://www.citizensadvice.org.uk/consumer/scams>

Citizens Advice provide information on the most common scams.

www.moneyadvice.service.org/en/articles/beginners-guide-to-scams

A beginner's guide to scams from the Money Advice Service